

V:Common Issues & Troubleshooting

When replacing parts, please turn off the power first. Pay attention to electrical safety!



1. Round Light or Strip Light: Not lighting up or flickering frequently.

Check if the external input voltage to the pod is normal and if the fuse is blown.

Loose internal connection: Check the connectors or junctions of the round/strip light wiring. If loose or disconnected, reconnect properly according to the connector orientation.

Round/Strip light is damaged: If the connectors/junctions are secure, use a multimeter to measure the voltage at the round/strip light wiring connector. If there is voltage output, it indicates the light is damaged and needs replacement.



External Power Input Socket + Switch



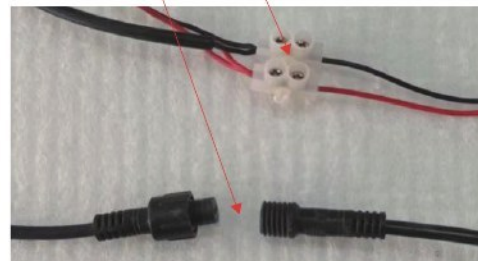
Use a flat-head screwdriver to gently pry up the side latch — the fuse is located inside.



Pull the round light downward to remove it.



Use a multi-meter to test the connector of the round or strip light.



To replace the switch or socket, disassemble as the same method. Before replacement, take a photo for reference.

Latch (for securing parts)

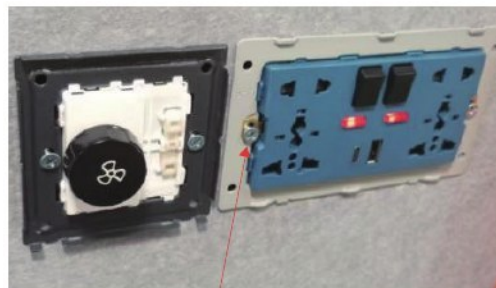


Use a multi-meter to check for voltage output.

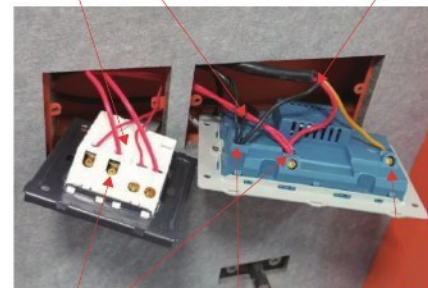
Input: 220V AC



Insert a flat-head screwdriver into the latch and pry upward.



Unscrew the mounting screws to disassemble.

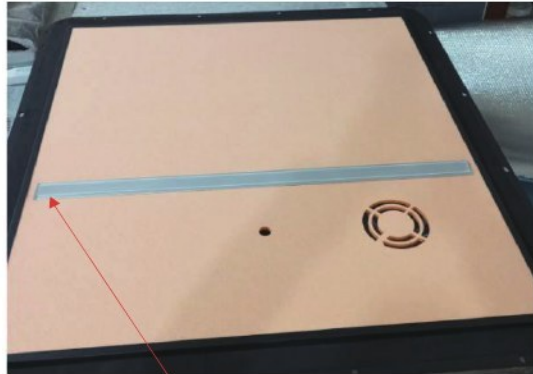


Live wire (L)

Neutral wire (N)

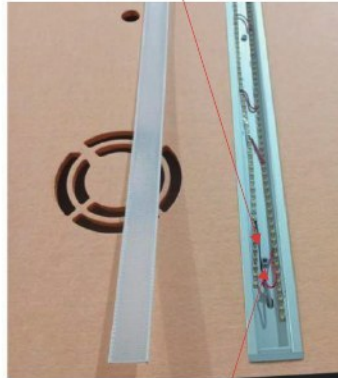
Ground wire

Measuring voltage or replacing the strip light

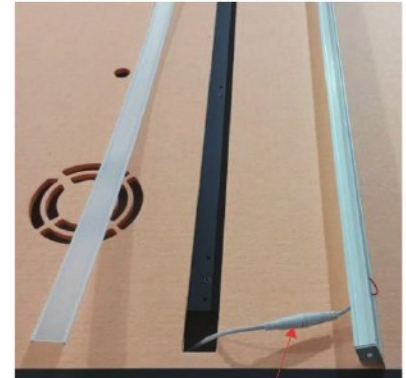


Use a flat-head screwdriver to pry up from the edge.

Voltage can be measured at this point.



Remove the mounting screws to open the housing.



Connector: Twist to detach.

2. Fan: Not rotating or making abnormal noise.

Check if the external input voltage to the pod is normal and if the fuse is blown.

Loose internal connection: Check the connectors or junctions of the fan wiring. If loose or disconnected, reconnect properly according to the connector orientation.

Fan is damaged: If the connectors/junctions are secure, use a multimeter to measure the voltage at the fan wiring connector. If there is voltage output, it indicates the fan is damaged and needs replacement.

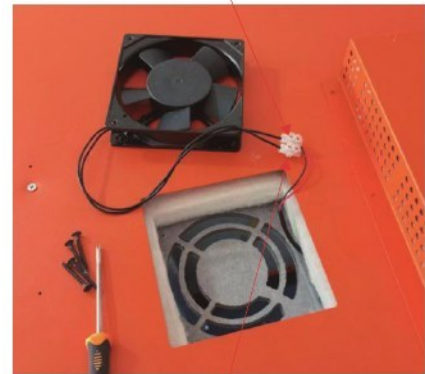
Abnormal noise: Check if the fan exterior is contacting any objects or power cables. If no contact is found, the fan needs replacement.

Voltage measurement or fan replacement.



Remove the fan cover and unscrew the fan mounting screws.

Voltage can be measured at this point.



Connector: Disconnect the wiring here to replace the fan; no polarity distinction required.

3. Adjusting Sensor Controller Lighting Duration

First, turn off the power. Then, pull the round light downward to remove it. Locate a rectangular controller (as shown in the picture).

Move the black switch to align with "All Day". This should be set correctly ex-factory.

Move the black switch to the desired time position.

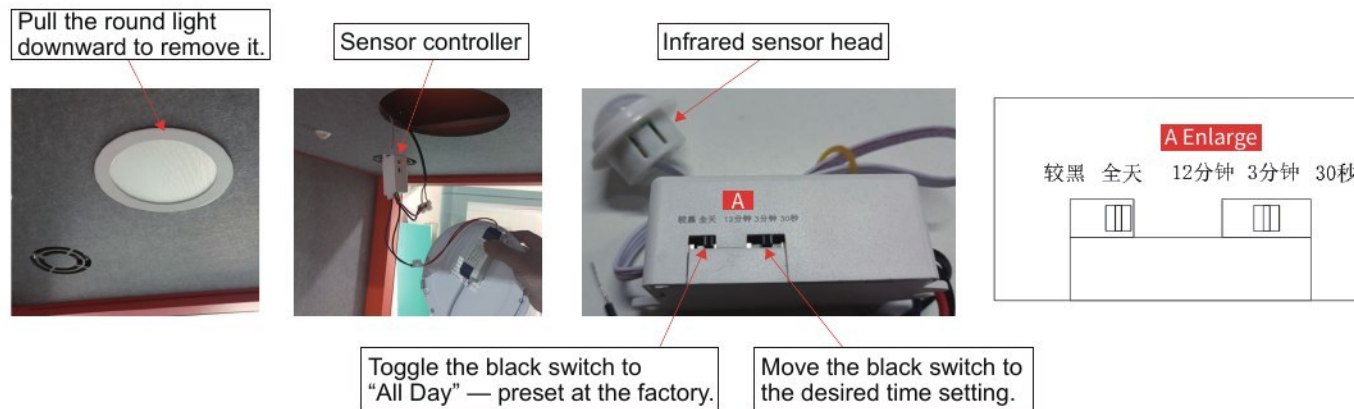
Confirm the operation is correct, then turn on the power. The sensor controller will perform an automatic detection.

Normal sequence: Light turns on → Light turns off → Wait about 30 seconds → Ready for normal use.

Note: Every time the power is turned off and then back on, the sensor controller will perform an automatic detection (i.e., Light on → Light off → Wait ~30 seconds → Enter normal operation mode).

When motion is detected, the light turns on. When no motion is detected, the light remains off.

Please Note: For Soundproof Pods manufactured in December 2024 and earlier, the sensor controller is not located behind the round light.



4. Glass door does not seal properly after closing: Gap between the top/bottom of the door and the sealing gasket.

Gap at the top of the glass door: Use an open-end wrench to adjust the leveling feet located below the hinge or at the diagonal bottom corner opposite the hinge. Adjustment depends on the actual floor conditions. Reference images attached.

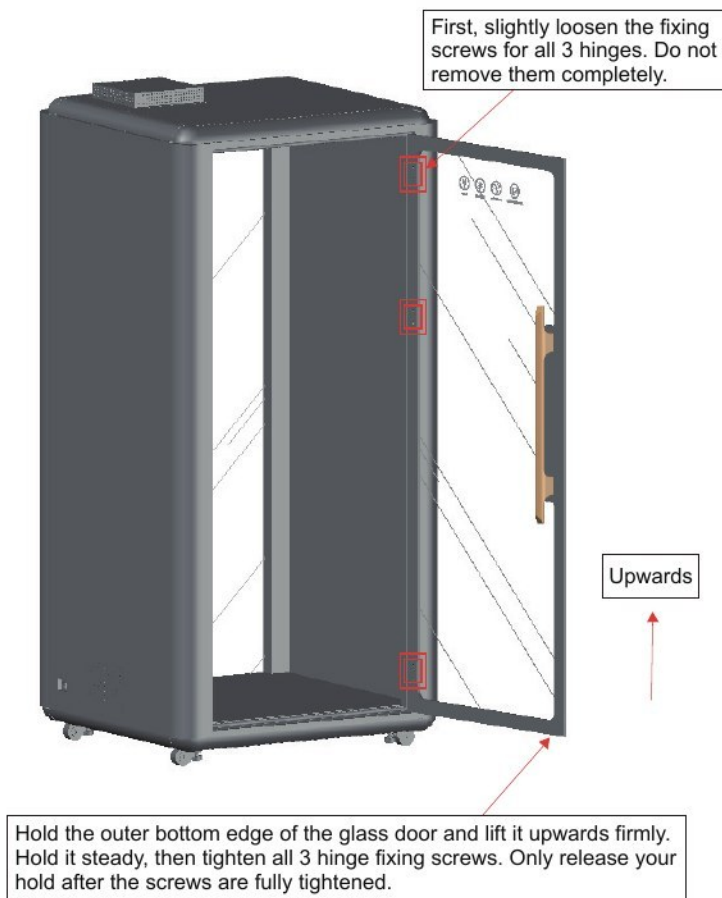
Gap at the bottom of the glass door: Use an open-end wrench to adjust the leveling feet near the door seam or at its diagonal bottom corner. Adjustment depends on the actual floor conditions. Reference images attached.

Note: When adjusting the leveling feet, make small, incremental adjustments and frequently check the alignment between the glass door and the gasket. If adjusting a single point (current position) does not achieve the desired result, perform balanced adjustments on 2 points (the current position and its diagonal opposite).



5. Glass door lower edge contacts the door frame edge:

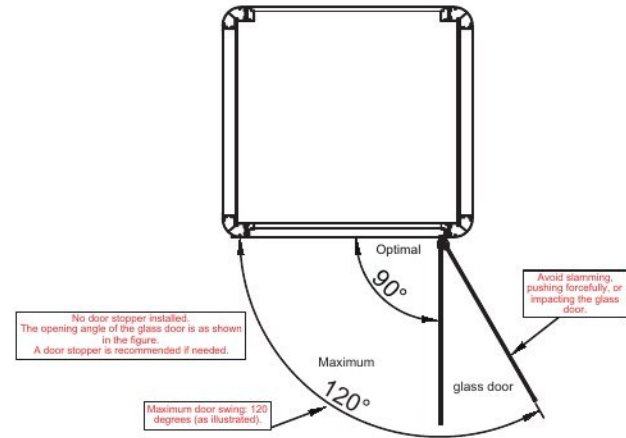
First, slightly loosen the fixing screws for all 3 hinges. Do not remove them completely. Hold the outer bottom edge of the glass door and lift it upwards firmly. Hold it steady, then tighten all 3 hinge fixing screws. Only release your hold after the screws are fully tightened.



6. Hinge Load Capacity Specification: Material --- Zinc Alloy, Matte Black Finish Single Hinge Load Capacity: Approx. 30KG. Each glass door is fitted with 3 hinges, total capacity approx. 90KG. Glass Door Net Weight: 43KG. Glass Door Opening Angle: Approximately 90 to 100 degrees. Maximum must not exceed 120 degrees. Do not push/pull forcefully or impact the glass door when opening or closing.

7. Door Lock: When the glass door is closed, the door lock may feel tight due to the sealing and soundproofing requirements. This is normal.

8. Glass Door, Rear Glass, Side Glass: Glass products are fragile. During installation or use, prevent forceful pushing/pulling, impacts, and other improper opening/closing methods.



VI The following parts are considered consumables/wear items

Round lights, strip lights, fans, sockets, sensors, cables/wires, hinges, door locks, handles, glass, etc.

For fragile items and consumables/wear items damaged by non-human factors: 1-year warranty, lifelong maintenance and repair service.

VII Declaration

Damage caused by human factors or natural disasters is not covered under warranty. Maintenance and repairs required due to damage from human factors or natural disasters will be chargeable.